



RELEASE NOTES

Software Version 3.9

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About this Document

GreenFolders Release Notes provide information on the latest version of the GreenFolders Office Management System.

Scope

This document discusses the system requirements, new features, improvements, and revisions in GreenFolders, v3.9 release.

Audience

This document is intended for GreenFolders users and system administrators.

Acronyms and Abbreviations

The following acronyms and abbreviations are used in this document:

GF	GreenFolders
OS	Operating System
SMTP	Simple Mail Transfer Protocol
SSL	Secure Sockets Layer

SYSTEM REQUIREMENTS

This section discusses the system requirements for GreenFolders.

Workstation

- **Operating System:** Windows 7, 8.1 and 10 Professional
- **Framework:** Microsoft .NET: 4.6.2
- **Processor:** Intel Pentium 4 @ 2.8 GHz, or greater
- **Hard Drive:** 200 MB Minimum; 1 GB Recommended
- **Memory:** 4 GB; 8 GB Recommended
- **Graphics:** 256 MB Minimum and DirectX v.9
- **Internet Connection:** An internet connection is required at each site for remote Help Desk support

Server

- **Operating System:** Microsoft Windows Server 2008 R2, 2012 or 2016 with current service packs. 32-bit and 64-bit versions are supported
- **Framework:** Microsoft .NET 4.6.2
- **Processor:** Core 2 Duo, Core 2 Quad or Xeon Class Processor
- **Database:** Microsoft SQL 2012, 2014, 2016 Express or Standard. Recommendations based on user count; contact GreenFolders Sales or GreenFolders Support for details.
- **Memory:** 4 GB Minimum; 8 GB Recommended. Recommendations based on user count; contact GreenFolders Support for details.
- **Hard Drive:** Minimum 250 GB of available space dedicated for GreenFolders. Recommendations based on user count; contact GreenFolders Support for details.
- **Network Card:** Gigabit/100 MB network card. A static MAC address is required for virtual environments.

Backup Notice: When utilizing Microsoft SQL Express as your GreenFolders database engine, the data cannot be copied by regular system backups or automated backups and will require an additional specialized backup process. You are solely responsible for backing up GreenFolders data as it shall deem reasonably necessary to protect its images and information. GreenFolders strongly recommends that the specialized GreenFolders backup be done on a daily basis in addition to your regular system backups.

Network Notice: GreenFolders is a client-server application for Windows designed to operate effectively in a variety of different network environments. If your organization has remote offices and/or your users connect remotely using Citrix, Terminal Server or some other remote application, please contact GreenFolders Technical Support to ensure desired functionality is achieved.

Contact: If you need additional information or have any questions, please contact us:



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IMPROVEMENTS

The following improvements are implemented in this release.

Importing/Exporting Workflow Rules (GF-421)

Workflow rules are now included when importing\exporting folder types.

64-Bit Operating System Support (GF-467)

The GreenFolders executable install path has been added to the Wow6432Node registry entry.

My Settings Load and Save Times (GF-627)

My Settings load and save times have been improved.

Security Privileges Load and Save Times (GF-628)

Security Privileges load and save times have been improved.

Enhanced Send Feedback Option (GF-653; GF-701)

The Send Feedback main menu option is now active at all times. If email settings are not configured when Send Feedback is selected, a dialog box displays prompting the user to contact the GreenFolders systems administrator for assistance. (GF-653)

User workstation and GreenFolders system statistics are now included when feedback is sent. (GF-701)

User Email Address Variable Added (GF-810)

A new system variable has been created that provides the email address of the current user.

Task Status and Priority Settings (GF-852)

Users are now able to change the status or priority setting of multiple tasks simultaneously using a folder's Tasks popup menu.

Security Upgrades (GF-933)

Security enhancements and updates have been implemented to protect GreenFolders from malicious attacks and improve security. Changes include updated libraries, steps to prevent OS Command Injection, and Security Key improvements.

GreenFolders Dropbox Directory Location Changed (GF-944)

To improve Terminal Server and Citrix systems support, the GreenFolders Dropbox folder has been moved to the AppData\Roaming\GreenFolders\GreenFolders directory.



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Note: When GreenFolders is reinstalled or upgraded, shortcuts to the GreenFolders Inbox that were previously created by GreenFolders are updated to point to the new directory location. Third-party applications that pointed to the previous location must be manually updated.

Improved Folder Deletion Safeguards (GF-1006)

A second dialog box is displayed to safeguard against accidental folder deletions. To delete a folder, users must confirm the deletion in both dialog boxes.

Updated Attachment Components (GF-1097; GF-615)

The components used to display and perform operations on attachments have been upgraded to improve compatibility when working with PDF attachments.

Subject Line Length (GF-1354)

The length of the Subject line in messages and message templates has been increased to 255 characters to provide additional space for user and variable data entries.

New Send Messages Action Type (GF-1406)

A new Send Messages action type has been added to workflow rules to automatically send email messages when the rule is triggered.

External Email Client Support (GF-1409)

Users are now able to send email messages using an external email client such as Microsoft Outlook®. In addition, users can use GreenFolders message templates to compose the message.

Workflow Rules for Folder Access Permissions (GF-1424)

Workflow rules can now be created to change folder access permissions based on the occurrence of specified events.

Memory Use and Speed Improvements

Improved overall speed and memory use of GreenFolders, focusing on Attachment operations (i.e. viewing, rotating, drag and drop), and display of search results.

REVISIONS

The following revisions are addressed in this release:

Save Button Not Enabled When Creating Task List (GF-419)

Resolved the issue preventing the Save button from being enabled when creating task lists.

Unable to Deselect Notification Type Checkboxes in My Settings (GF-575)

Resolved the issue preventing users from being able to deselect the Notification Type checkboxes in the Notification section of My Settings.

Searches Using “Months” Parameter Do Not Return Results (GF-581)

Resolved the issue preventing results from being returned when using the Months parameter.

Unable to Add Parties When Creating New Notes (GF-583)

Resolved the issue preventing users from being able to select parties when creating new notes.

Email Signature Variable (GF-584)

The Insert Variables drop-down list, in the Edit Message Template window, now includes the Email Signature variable.

Adding a New Task from StreamLine® (GF-600)

Resolved the error caused when StreamLine users use the Images button to access a folder in GreenFolders, and then click + (Add Task button) to add a task.

Message Tabs in Sendside Messages (GF-604)

Resolved the issue preventing a new attachment tab from being added to the Compose Message window when users attempted to add an attachment to the message using the Send To option in the Attachment pop-up menu.

Unable to Add Parties When Creating New Tasks (GF-677)

Resolved the issue preventing users from being able to select parties when creating new tasks.

Automatically Added Attachments Sent in Email Messages (GF-733)

Resolved the issue causing attachments removed from a message that had been automatically added to the message using a message template to be sent with the message.

Notification Template Text Corrections (GF-735)

Corrected the information in the “Assigned Folder - Task Deleted” and “Assigned Folder - Task Completed” notification templates.

Exception Triggered When Navigating Configuration Screens (GF-772)

Resolved the issue causing an intermittent error when navigating the Configuration screens, particularly after using the Import function.

Instructions in New Priority Window Corrected (GF-806)

Corrected the instructions displayed in the New Priority window when creating a new priority.

Error Generated When Clicking Path Name Column Header (GF-840)

Resolved the error caused by clicking the Path Name column header on the File Stores screen.

Contact Names Listed as “Unknown” When Creating Snippets (GF-874)

Resolved the issue causing contact names to appear in the selected Contacts list as “Unknown” when creating new attachments from snippets.

Files Not Deleted from Temp Directory (GF-1080)

Files and folders in the GreenFolders Temp directory for more than 7 days are deleted when GreenFolders is closed.

Refresh Notification Text Revised (GF-1190)

Revised the notification displayed when users refresh folders that contain unsaved information.

Slow System Response Time When Using + (Add) Buttons (GF-1191)

Resolved the issue causing slow response times when using the + (Add) button to add notes, attachments, tasks, messages, and links.

Exception Triggered When Adding Users to New Folder Types (GF-1270)

Resolved the error caused by adding users/groups to the Permissions tab of a new folder type before saving the folder type.

Assign Folder Setting Not Retained (GF-1433)

Resolved the issue preventing the Assign Folder “No One” assignee from being retained.

SMTP and Automatic Folder Purchase Settings (GF-1524)

Resolved the issue preventing SMTP (Simple Mail Transfer Protocol) and Automatic Folder Purchase settings from being retained after upgrading GreenFolders.

Exception Triggered When Sending Attachment Thumbnails (GF-1806)

Resolved the issue causing GreenFolders to generate an exception when thumbnail attachments were added to messages using the Send To option in the Attachments pop-up menu.

Folder Type Access Permissions (GF-1854)

Access permissions updated to require that at least one user or group is granted View access when enabling access permissions for a folder type.

Duplicate Email Messages Sent (GF-2744)

Resolved an issue causing duplicate emails were sometimes sent to the recipient, when sending an email message.

GreenFolders Dropbox stops working (GF-2794)

Resolved an issue that caused the GreenFolders Dropbox to randomly stop working or to not work after the workstation was restarted.

Secure PDF attachments become editable after Merge/Quick Merge (1406284)

Resolved an issue that could cause PDF attachments containing editable fields that were previously secured to prevent editing, to become editable after using Merge or Quick

Users without the Delete Attachment security privilege can delete Thumbnail images of attachments (1421419)

Users can no longer delete Thumbnail images (Pages) of attachments in an Attachment Type where their privilege to delete attachments from that Attachment Type has been removed or revoked.



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CONTACT US

For any questions concerning these release notes, general questions, or assistance, please contact us. We look forward to hearing from you:

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